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Windows Server Support Introduction

Introduction Windows Server is one of the leading network operating systems. It enables large numbers of PCs to communicate and share resources. It also provides security features and other essential services for networks of more than a handful of PCs.

Objectives This course is a technical overview of supporting & implementing Windows Server. It gives trainees the skills to install, support & troubleshoot Windows Server in a Domain environment.

Designed for System administrators & technical support personnel wanting a detailed overview of Windows Server. It would be beneficial for participants to have attended our "Windows Professional Support" courses but not essential.

The combined material covered in the "Windows Server Support Introduction" and "Windows Server Support Advanced" will provide delegates with the necessary knowledge to sit the Microsoft Certified Professional exam.

Duration Three days

Topics

- Introduction
- Windows capabilities
- Network Organisation
- Domains
- Windows features
- Workstation and Server
- Windows NT Architecture
- Hardware Abstraction Layer
- Kernel
- The Executive
- Environment Subsystems
- Installation Server Software
- Installation Issues
- Upgrading
- Disk partitions
- Windows applications of the server
- Troubleshooting setup
- The Interface and Applications
- Administrative Tools
- Managing Users
- Creating user accounts
- Account policies
- User rights, Profiles
- Auditing
- Directory Services Database
- Managing A Domain
- Server Manager
- Promoting domain controllers



Managing a computer
Managing services
Administering the Server
Control Panel
Windows Explorer
Shared Directories
Network Application Folders
Connecting to network drives
Printers
Managing devices
Options for the Operating System
Configuring the network
Directory replication
Managing services
The Registry
Examining & changing the Registry
File Systems
System files
Creating NTFS partitions
Administering disks
Securing Directories and Files
Profiles
User profiles
Windows 95 profiles
System policies
Windows Boot Sequence
Windows Security
Net logon service
Account synchronisation
Account management
Identification and authentication

Follow-up Windows Server Support Advanced - 2 days

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