



62-64 New Road
Basingstoke
Hampshire
RG21 7PW

Tel: 01256 323223
Fax: 0871 4335592



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Windows Professional Support Advanced

Introduction Windows Professional is the leading operating system for networked PCs. As well as providing a user-friendly interface it enables the PC to communicate with the network it is connected to.

Objectives To increase the depth of the delegates understanding of Windows Professional in a stand-alone or network environment.

Designed for System administrators & technical support personnel wanting a detailed overview of Windows Professional. Participants should have attended our “Windows Professional Support Introduction” course or attained a similar level of proficiency.

The combined material covered in the “Windows Professional Support Introduction” and “Windows Professional Support Advanced” will provide delegates with the necessary knowledge to sit the Microsoft Certified Professional exam.

Duration Two days

Topics

- Installation
- Unattended Installation
- Dual Boot
- Removing NT
- Dial-Up Networking
- Line Protocols
- Dial-Up Network client
- Peer Web Server
- Installing the PWS
- Configuration Methods
- Registry
- Registry subtrees
- Registry hives
- Using the Control Panel
- SCSI and tape drives
- File Systems
- Using Disk Administrator
- Creating and formatting partitions
- Volume and stripe sets
- Network Resources
- Auditing files and directories
- Tape backup & restoring files
- Securing the System
- Resource Protection
- Mandatory Logon
- ACLs and ACEs
- Permission Checking
- Shutting down
- Windows Networking Environment
- The Multi-Provider Router





Installing network components
Browsing
Browser system roles
Configuring browsers
Master browser
Netware
NWLink
NetWare Resources
NetWare Printers
Installation Failures
Installation Disk Errors
Connecting to the Domain Controller
Domain Name Errors
Advanced Techniques
Event Logs
Network Diagnostics
Resource Conflicts
Diagnostics Program

Follow-up Windows Server System Support Introduction- 3 days
Windows Server System Support Advanced - 2 days

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01256 323223

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