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- Tutor-led training
- e-Learning
- Blended learning
- IT skills
- Business skills
- Training consultancy

Solving Problems as a Team

Introduction

Introduction This course identifies some of the most useful group problem-solving techniques that teams can use.

Objectives You will learn how to encourage collaboration on your team, work through problems together, and combine methods for complex problems. You will be given tools and techniques to help you follow a standard problem-solving process, and get team consensus and support. The course also includes tools to aid you in tracking results and implementing corrective action.

Designed for Team Leaders that want to improve their teams performance when problems arise.

Duration 1 day

Topics

- Promote collaboration.
- Set up a problem-solving meeting.
- Review team problem-solving tools.
- Manage team interactions.
- Follow a standard process.
- Define the problem.
- Generate potential solutions.
- Make a decision.
- Develop a plan.
- Implement the solution.
- Confirm a solution.
- Monitor progress.
- Track results.

Follow-up Applying Leadership Basics – 1 day

Imagine what you'll know tomorrow...

For more information call

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